



RELEASE OF RESERVATIONS

RELEASE OF RESERVATIONS FOR PEOPLE WHO HAVE RESERVED THEIR STAY IN ANY COURSE ORGANIZED DIRECTLY BY THE BLUE MOUNTAIN

A. If canceled 16 days or more before the starting date of the event:

The participant may use the 40% made for the deposit of the rate for any other course organized by The Blue Mountain and held at its headquarters within a period of one year from the start date of the event to which he had originally registered. In case the guest does not use his deposit in the following year, the money will enter the cash box of the Blue Mountain.

B. If you cancel between 1 and 15 calendar days before the start date of the event:

A penalty of 40% of the package reserved by the guest is charged. If in this period of time the cancellation was due to a fortuitous event or event of force majeure, the circumstance will be analyzed and the participant could use mode A.

Note: For courses organized by guest teachers, they apply their own cancellation policies to their participants. If you need it, we will gladly share the information and put you in contact with whomever you require.

RELEASE OF RESERVES FOR THE ORGANIZERS OF PRIVATE GROUPS

If canceled 60 days or more before the start date of the event

The organizer can select one of these two options:

OPTION A: Leave the subscription for another date during the next year following original start of the event. If the organizer made a second cancellation of the event, or did not do so within the stipulated period of time, 100% of the advance will pass to The Blue Mountain.

OPTION B: Receive the refund of 80% of the credit minus the transactional costs of the bank, logistical and administrative costs incurred at the time of return.

If canceled between 59 to 30 days before the start date of the event

The organizer can select one of these two options:

OPTION A: Leave the subscription for another date during the following year from the original start of the event. If the organizer made a second cancellation of the event, or did not do so within the stipulated period of time, 100% of the advance be passed to The Blue Mountain.

OPTION B: Receive the refund of 40% of the payment minus the transactional costs of the bank, logistical and administrative costs incurred at the time of the return.

If canceled only 29 or less days before the start of the event

The Blue Mountain will keep 100% of the advance as a cancellation penalty.

CANCELLATION FOR A MANIFESTED CATASTROPHE:

When a catastrophe occurs, The Blue Mountain or the organizer of the event may postpone or cancel the event without applying any of the previous cancellation policies. The parties shall come to a mutual agreement and solidarily agree on a solution.